

Francesco Citti Cybersecurity Engineer

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Summary

Cybersecurity professional with 4+ years across cloud security, compliance and incident response. Strong background interpreting security questionnaires, communicating risk to technical and non technical stakeholders, and applying frameworks including ISO 27001, PCI DSS, GDPR, NIST CSF and MITRE ATT&CK across SaaS and enterprise environments

Professional Experience

Security Engineer , Phorest Salon Software	02/2024 – 05/2026 Dublin, Ireland
- Contributed to PCI DSS compliance across 15+ in scope systems, owning technical controls, evidence collection and gap remediation, and communicating requirements to engineering and product teams. - Identified IAM privilege risks across the organisation and translated them into a Just in Time access model, working with engineering leadership to eliminate standing permissions for 140+ engineers. - Built a SIEM from scratch, defining 60+ detection rules and explaining detection coverage and threat visibility to stakeholders across engineering and leadership. - Coordinated remediation of 100+ critical vulnerabilities across 5+ engineering teams, translating technical findings into prioritised action for non security audiences.	
Cybersecurity Analyst , NTT DATA	07/2022 – 01/2024 Milan, Italy
- Led ISO 27001 audits covering 100+ controls spanning HIPAA, DORA, eIDAS2, GLBA, PCI DSS, GDPR and NIS2 for a major European bank, interpreting compliance requirements for client stakeholders. - Applied NIST CSF, MITRE ATT&CK, OWASP Top 10 and Diamond Model to investigate 50+ vulnerabilities, delivering actionable intelligence and clear written reporting to client security teams. - Responded to 30+ security incidents, containing active intrusions and communicating impact and remediation status to clients throughout. - Monitored live environments across 5+ enterprise clients, providing continuous threat visibility and stakeholder updates.	
Digital Advisor , Italian American Chamber of Commerce - Chicago	07/2019 – 09/2020 Milan, Italy
- Built a custom CRM adopted by 30+ member companies, boosting customer retention by 500% within 6 months. - Developed a members only web portal with dynamic statistics, improving service value for 50+ active members.	

Skills and Technologies

• Jira	• ISO 27001	• AWS	• ATT&CK framework
• Incident Response	• Terraform	• Docker	• JIT/PAM

Certificates

CompTIA Security+	AWS Security Specialty Ongoing
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Education

Master's in Cyber Risk Strategy & Governance , Bocconi University & Polytechnic of Milan	09/2021 – 04/2024 Milan, Italy
Final paper: "Optimizing Threat Intelligence: A Strategic Framework for an Enhanced Cybersecurity Posture"	
Bachelor's in Management & Economics , Bocconi University	09/2018 – 09/2021 Milan, Italy
Final paper: "Threats, investments and performances of Italian companies in cyber security during 2020".	

Languages

English Fluent	Italian Native
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